

Install software and activate license

Before installation software and activation license, please do the following:

- *Make sure you have Internet connection.*
- *Deactivate Anti-virus.*

1) Insert Dongle into USB port, system will find new hardware device and automatically install the necessary drivers.

2) Download Autocom software <https://autocom.se/en/technical-support/>. Run software installation and follow instruction on the screen.

3) After installation, start the program, double-click on the icon on the desktop.

4) Next is a setting up “Bluetooth” connection with the device. First, you need to connect your device to diagnostic socket to power up the device. In the program main menu, go to “Settings”, “Hardware setup”, choose “Bluetooth (direct)” and “Search” for the device, once device has been found, press “Test” to test your device and hardware, if you need to update your hardware, press on “Update”. After all this process, press “OK” and close the “Settings” menu, installation and activation of the software is now completed.

Important:

In association to the installation of 2014 Release 1 there is a new License Activation Tool (LAT) handling the license validation and control on the Autocom License Portal (ALP). We have seen that in some cases the Anti-Virus control / application on the PC or Laptop is preventing the main installation or the LAT installation. This is resolved by disabling the Anti-Virus application while installing the Diagnostic Software. Let the Anti-Virus be disabled until the Diagnostic is started and connected to the VCI.

While working with the Diagnostic software, USB dongle must always be connected to the computer, otherwise, the software will not operate.

Every 30 days will be online verification of the license, in that case you have to make sure that you connected to the Internet, otherwise, the verifying will be failed.

If you have any questions or difficulties during installation or activation, please contact our customer service with a detailed explanation of the problem.